



GREER GLEN

policies

- Minimum 2 night stay
- One night stays may be granted upon request with an additional cleaning charge
- 3 night minimum stay over holiday periods year round
- 4 bedroom minimum rental over holiday periods year round
- Check-in: after 3:00 p.m. Check-out: by 10:30am – Additional \$25/hour charge for late check out until 12:30 p.m., then additional full-day charge applied with 7.05% tax.
- 7.05% tax not included in pricing and will be added to credit card at time of charge.
- Deposit equal to 50% of total reservation, minimum of 1 night's rental. Deposits are credited to the last day(s) of reservation period.
- Cleaning fee of \$150.00 for groups of 12 or more.
- Visa, MasterCard, and Discover cards accepted.
- Guest must provide valid credit card to be kept on-file during and immediately following reservation period in case of any incidental charges or damages incurred
- Cancellations: Reservations will require a 50% deposit of the total charges and must be cancelled within 45 days of the reservation for a full refund less a \$50 processing fee. Cancellations made less than 45 days will be charged the full stay unless re-rented.
- Cancellation due to bad weather or natural disaster: We recommend that guest purchase travel insurance to cover unforeseen circumstances including travel interruption. We do not guarantee weather conditions and are not responsible for travel restrictions or other circumstances beyond our control. Travel insurance is available through independent carriers.
- Reservations are not transferable to other parties except on a case by case basis and if approved, with written documentation.
- Prices subject to change without notice.
- Inn-keeper may or may not be present at the time of your stay. Units are fully stocked, however, should a need arise, call 520-977-0452 or 520-907-1812 and we will make every attempt to service you.
- Thirty minutes of long distance in the continental 48 states is provided at no charge per stay. Additional minutes will be billed to your credit card. Please note that the Flat is not equipped with a phone.
- NO smoking in Lodge
- NO pets inside or outside Lodge
- NO ATV's, NO Recreational Vehicle parking except by reservation
- NO barbecuing except in designated areas, propane BBQ located on back porch
- NO open fires



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PROCEDURES

Entry keypads control access. Your access keycodes were given to you at the time of payment. These codes will only be active during your reservation period and eliminates the need for “check-in/check-out” and keys. Keep the codes with you at all times as the exterior doors lock automatically when shut. The individual suite doors have a lock symbol that must be pushed to lock when leaving. The front door has a thumb bolt that will unlock the door, eliminating the need to enter the code each time you enter.

Please do not leave doors or screen doors open, as critters have been known to sneak in to the lodge.

Rooms are equipped with wireless internet, DVD, and satellite televisions. The main Lodge is equipped with a phone, however the Flat is not.

Wall thermostat is located in the hall on the main floor. Please set the thermostat to 50 degrees when you leave.

Please close suite/room windows when leaving for extended periods of time as summer thunderstorms can be intense and water damage can occur through open windows.

Thirty minutes of long distance in the lower 48 states is provided at no charge per stay, however additional minutes will be billed to your credit card. A calling card may also be used for long distance calls. Please note that the Flat is not equipped with a phone. Cell phone reception is limited. Verizon reception is available between the White Mountain Lodge and the Greer Glen Lodge by the apple tree.

If something important is needed during your stay, call 520-977-0452 or 520-907-1812 and we will make every attempt to service you.

Springerville is a 12 mile drive to the east on 260 to Eagar/Springerville and has grocery, gas, and medical services.

Before Leaving – You, the guest, are responsible for the following:

- 1) empty trash to enclosed dumpster on west side of lodge**
- 2) lower thermostat to 50 degrees**
- 3) wash any dirty dishes and leave to dry**
- 4) turn off lights.**

Thank You! If additional cleaning is required, the direct cost will be charged to your account.



RV PARK POLICIES

- 7.05% tax not included in pricing and will be added to credit card at time of charge.
- Deposit equal to one (1) night's rental or 50% of total reservation in case of longer stays, whichever is more is charged to book the space. Deposits are credited to the last day(s) of reservation period.
- Reservations will be held until 5:00 pm the day of arrival, unless a previous request for a later arrival has been made. Please arrive before dark.
- Visa, MasterCard, and Discover cards accepted.
- Cancellations: Deposit, minus a \$25.00 service charge per unit rented, will be refunded if notification of cancellation is received more than 45 days prior to reservation date. On shorter notice or during holiday periods, deposits are refunded only when the accommodations are re-rented.
- Cancellation due to bad weather or natural disaster: We recommend that guest purchase travel insurance to cover unforeseen circumstances including travel interruption. We do not guarantee weather conditions and are not responsible for travel restrictions or other circumstances beyond our control. Travel insurance is available through independent carriers.
- Prices subject to change without notice.